Warranty Registration System

Help us to serve you better by registering your product for Warranty

Web	Register at www.onida.com
Telephone	Call Centre No. 0XX-39889000(0XX-STD Code of State Capital)
Post / Visit	Post the Warranty Registration Card & Service Centre Copy or Visit the Nearest Service Centre.

As per the Government of India's E –Waste (Management and Handling) Rules,2011 implemented from 1st May'2012, the product purchased by you is to be considered as E Waste during it's disposal . It cannot be disposed off With your general house hold waste but must be disposed through MIRC Electronics Ltd authorized "Collection Center" as to prevent any damage to The environment .
Please refer our website www.onida.com for details about our E Waste policy And list of Collection Center's .
We request you to make a note of the above details and support us in our endeavour to ensure an environmental friendly nation

ONIDA

MIRC Electronics Ltd.,
Onida House, G-1, MIDC, Mahakali Caves Road, Andheri (East), Mumbai – 400 093

USER MANUAL

3 STAR

Model: W123TRD

ONIDA
OWNER'S PRIDE

The unit displayed is for representational purposes only. Actual unit may vary.

The Onida Ethos

Putting customers at the center of our existence.

ONIDA

OWNER'S PRIDE

IMPORTANT :

- Please read this owner's manual carefully and thoroughly before installing and operating your room air conditioners.
- Please retain this owner's manual for future reference after reading it thoroughly.

Dear customer

Congratulation on buying ONIDA Air Conditioner.

Your Air Conditioner comes with ONIDA Guarantee of Quality as detailed in the manual.

ONIDA takes great pride in providing its customers with state-of-the-art products that adheres to international quality standards.

ONIDA is committed to following quality policy laid by our chairman and managing director Mr. G. L. Mirchandani.

"We are committed to quality and strive for continuous improvement through innovation and human development to give customer better value for money always"

ONIDA stands committed to provide the ultimate customer satisfaction, as nothing brings us greater joy than having satisfied customers of ONIDA.

At ONIDA, feedback and suggestions based on your product usage experience is greatly appreciated.

Please contact to us at response@onida.com

Dr. Y. V. Verma
Chief Executive Officer

ONIDA

The Onida Ethos

Understanding customer lives, dreams and aspirations better than anyone else.

ONIDA

OWNER'S PRIDE

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ONIDA

The Onida Ethos

Delivering products that enrich customer lifestyle reliably, stylishly and thoughtfully.

ONIDA

OWNER'S PRIDE

SALIENT FEATURES

1.0T Window Air Conditioner

Model Code : **W123TRD**

- **Aesthetics:-**
  - a) Unique Trendy Flat Panel
  - b) Advanced LED Display Control Panel

- **Performance:-**
  - b) 3 Star Energy Saver BEE Rated
  - c) High BTU Compressor
  - d) Trapezoidal Inner Grooved Tube
  - e) Large Condenser Coil

- **Features:-**
  - a) Quick Chill
  - b) Auto-Restart
  - c) Multi Fan Speeds
  - d) Filter Clean Indicator

- **Safety & Reliability:-**
  - a) Low Deration Factor
  - b) Hydrophilic Fins for Evaporator & Condenser
  - c) 5-Stage Epoxy Polyester Painting
  - d) Rugged Construction With Thicker Gauge Steel
  - e) ABS Grill

ONIDA

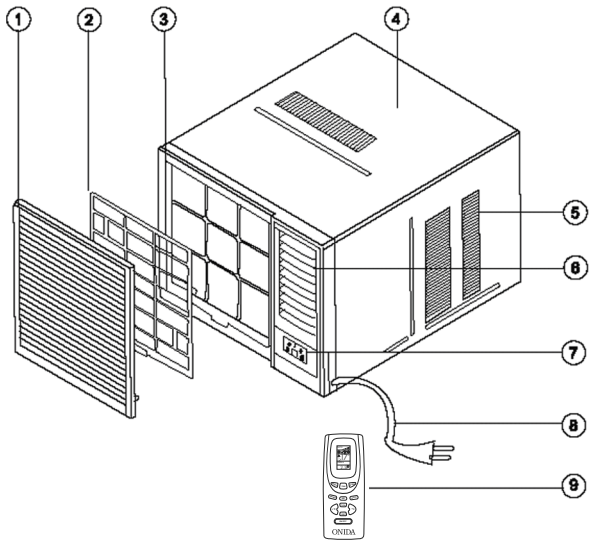
INSIDE THE AIR CONDITIONER

1.0 Ton / 1.5 Ton Window Remote

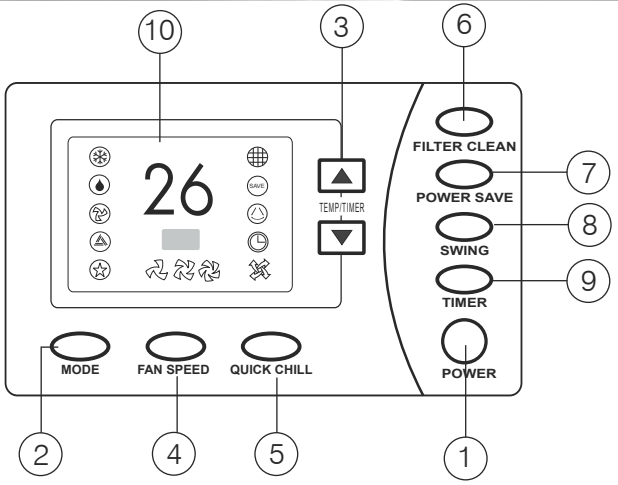
Typical Airconditioner

1. Front Panel
2. Air filter
3. Frame
4. Cabinet
5. Air Inlet cutouts (Outdoor side)
6. Cold Air Outlet
7. Electronic Control Panel
8. Power supply cord
9. Remote Control

A Typical Airconditioner



CONTROL PANEL



FEATHER TOUCH:

1. **"Power" Key**

   Power button to ON/OFF the Air Conditioner.

2. **"Mode" Key** (Cool/Dry/Fan/Sensi Cool)

   Toggles between Cool/Dry/Fan/Sensi Cool Modes.

3. **"Temp/Timer Adjustment" Key**

   Adjust the temperature/timer setting.

4. **"Fan Speed" Key**

   Toggles the Fan speed between High, Medium, Low and Auto.

5. **"Quick Chill" Key**

   This will chill the room faster.

6. **"Filter Clean" Key**

   This will remind you to clean the filter.

7. **"Power Saver" Key**

   This function will able to save your power consumption drastically.

8. **"Swing" Key**

   Select the Auto Swing Function.

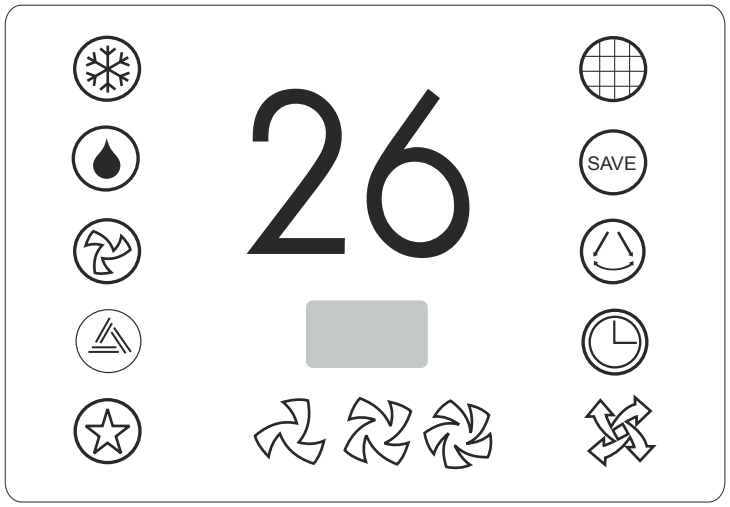
9. **"Timer" Key**

   Select 24 hour ON/OFF Timer function.

10. **Advanced LED Display**

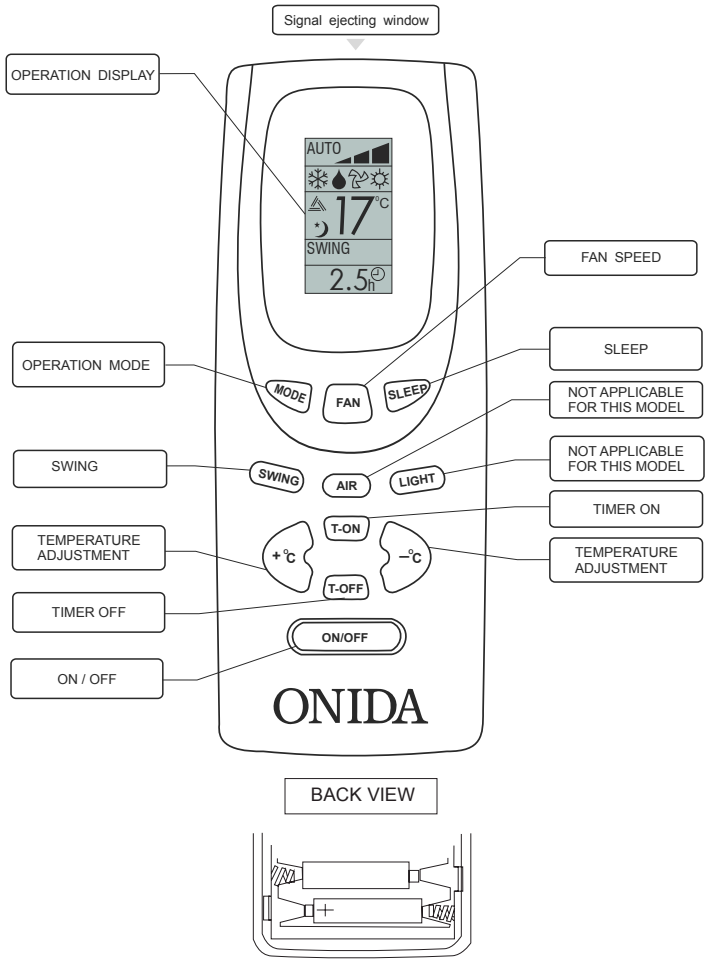
- It will show you which function is ON presently.

ADVANCED LED DISPLAY



- Cool Mode
- Dry Mode
- Fan Mode
- Sensi Cool
- Sleep
- Filter Clean
- Power Saver
- Fan speed L/M/H
- Swing
- Timer
- Quick Chill
- 26 Temperature Display
- Remote Sensor

REMOTE OVERVIEW



1. Open back cover and put 2 Nos. AAA size alkaline batteries.
2. The remote signal can be reached upto six metres from the indoor unit.
3. When the button is pressed on remote, indoor unit will “beep” once, indicating the receipt of signal. If no “beep” sound is heard, press the button once again.
4. Remove batteries if remote control has not been used for long time.
5. Heat mode is not available with all models.

1.0 Ton / 1.5 Ton Window Remote

Power supply through MCB

To start your air conditioner, first check whether the power supply through the MCB is switched on.

Switch on the MCB

Remote control

Inserting the batteries

When you unpack your AC, you will find AAA size, 1.5 volt batteries, along with your remote control.

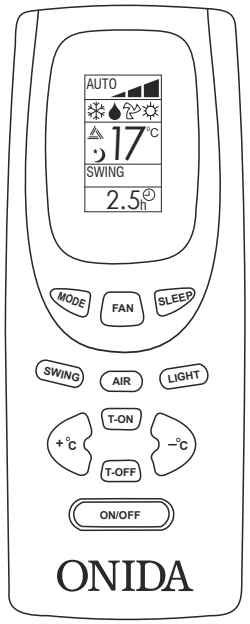
Turn the remote control on the reverse, there is battery compartment.

Slide out the battery cover.

Insert the two batteries, as per polarities indicated.

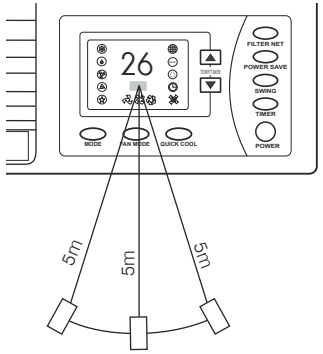
Close the battery compartment.

Note: If at any time your remote does not operate properly, check if you are using it within the operating range. If you are, replace the current batteries with 2 fresh AAA size 1.5 volt batteries, and try again. Alkaline batteries are recommended for longer life.

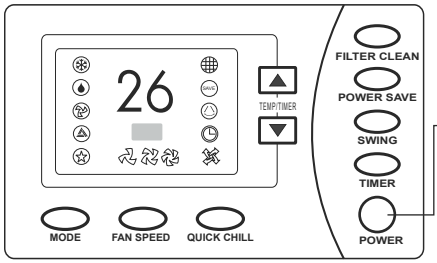


Switching ON your Airconditioner (by remote)

Direct the remote control towards the air conditioner, and operate within 5 m of the Airconditioner within a 30° angle.



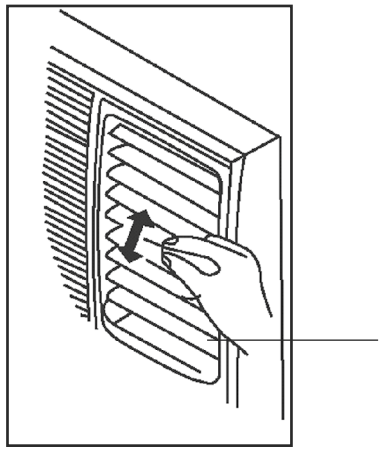
Press the **"ON/OFF"** button on your remote.



Your air conditioner will switch ON with previous settings of the controller. The set temperature is then displayed on the LCD screen.

Switching ON your Air Conditioner (from control panel)

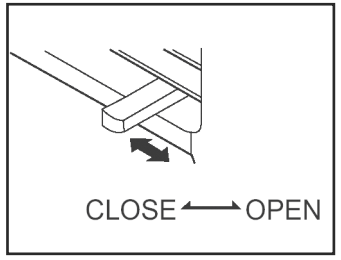
Press the **"POWER"** button on the control panel of the air conditioner. Your air conditioner will start with the previous settings of the controller. The set temperature is then displayed on the control panel screen.



Airflow Direction Adjustment

a) The horizontal direction of airflow can be adjusted by means of the vertical louvers. Vertical louvers will operate by pressing **"swing"** button on the remote handset or control panel.

b) The vertical direction of air flow can be adjusted by means of the horizontal louvers. Horizontal louvers will operate **manually.**



Ventilation Control

Ventilation control lever is located above the control panel.

For maximum cooling efficiency the ventilation lever should be in a CLOSE position.

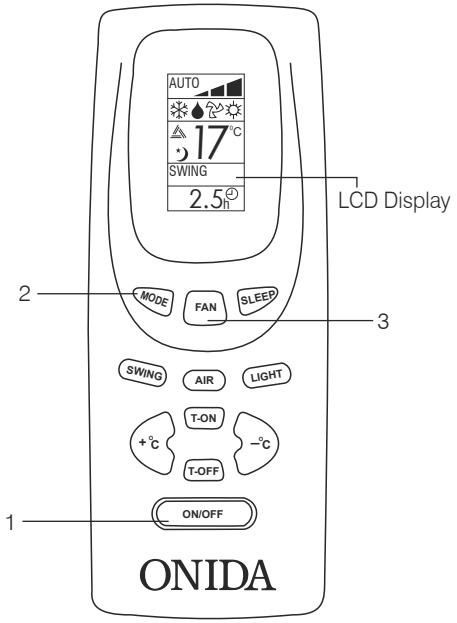
Whenever you want to take fresh air, turn the lever to right side to set in OPEN position. Otherwise normally vent should be kept in a CLOSE position.

Time Delay

The compressor can be damaged if the electrical supply stops and resumes immediately. To protect the compressor, a "Time Delay" is incorporated into the circuit. The Time Delay ensures that the compressor switches on only after a delay of about 3 minutes after power is interrupted momentarily,

Remote control functions

1. Press the "ON/OFF" key. Your AC switches on with parameters that were set before power was switched off. In case of power failure too, your AC retains previous settings in memory, and resumes with earlier settings upon resumption of power.
2. Select the COOL, FAN, DRY or SENSI COOL mode by pressing the **"MODE"** key.
3. Press the **"FAN"** key to select fan speed. Each press changes the fan speed from the HIGH, MEDIUM and LOW, AUTO speeds.
4. Corresponding symbols will show on LCD display.
5. Corresponding indicator will glow on control panel.
6. To switch off the AC, press the "ON/OFF" button .



* Cooling capacity measured at High speed, as per IS 1391:1992 Part 1

A. Operating Modes

Your window AC operates in one of four modes: COOL, DRY, FAN, HEAT, SENSI COOL. The Mode key cyclically chooses between the four operating modes and stop at desired mode.

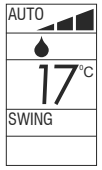
Cool

The COOL Mode :

In the COOL Mode, the compressor is in operation and your AC functions in the standard operating mode, cooling your room to the desired Set Temperature.

- Press the **"Mode"** key to cyclically step through the COOL, DRY, FAN, HEAT, SENSI COOL, and stop when the COOL mode is selected
- In this mode fans run at the setting Fan Speed, Cool mode and Fan Speed setting indicator will display on Control Panel.
- Sleep and Timer function is available.

DRY

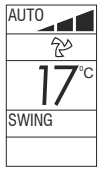


The DRY Mode :

In the DRY Mode, your AC reduces the humidity within the room faster.

- In this mode Fan will run on low speed. Fan speed cannot be changed.
- When room temperature is 2 deg. more or less than set temperature, compressor will run for six minute and stop for four minute.
- Dry mode and Low Fan Speed setting indicator will display on Control Panel.
- Sleep and Timer function is available.

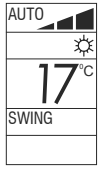
FAN



The FAN Mode :

- In the **"FAN"** Mode, only Fan will run at desired selected speed, compressor will not operate in this mode. Temperature setting can be possible.
- Fan mode setting indicator will display on Control Panel.
- Timer function is available, Sleep function is not available.

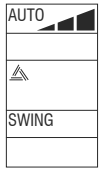
HEAT



The HEAT Mode :

This mode is not available for this model (see the remote display).

SENSI COOL



The SENSI COOL Mode :

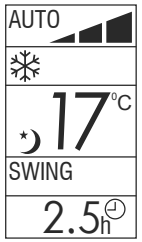
This is the intelligent mode, which automatically set the temperature accordingly to give you the comfort feeling.

- You cannot set the temperature and you can change the fan speed.
- Sensi Cool indicator will display on control panel.
- Timer function is available, Sleep function is not available.

The SLEEP Mode :

1. Press the **"SLEEP"** key to put your AC into SLEEP Mode.
2. Corresponding **"SLEEP"** indicator will glow on control panel.

   In the SLEEP Mode, your window AC is designed to give you maximum comfort, while at the same time, save power and reduces noise.



In this mode :

- Your AC increases the set Temperature by 1°C for every hour that it operates; for upto 2 hours
- After 2 hours, and after the increase in the Set temperature by 2°C your AC maintains the temperature at that level without further increase.
- In this mode you can change the temperature setting and Fan Speed setting as desired.

3. To cancel the Sleep mode, press it again which will return to normal operation.

Setting the desired room temperature

You can set the temperature at which you would like your room to be.

Set temperature range: 16°C to 30°C

- **UP temperature setting :**

  Press the **"+°C"** temp. key on remote to increase the set temperature of unit. On every press of key, the temperature increases by 1°C. Maximum setting 30°C.

- **DOWN temperature setting :**

  Press the **"–°C"** temp. key on remote to decrease the set temperature of unit. On every press of key, the temperature decreases by 1°C. Minimum setting 16°C.

FAN speed setting

High Medium Low Auto

By pressing **"FAN"** key on remote you can set the Fan Speed Setting as desired by each

presses of key, you can select LOW, MED, HIGH, AUTO fan speed options. Corresponding indicator will glow on control panel.

Timer Operation

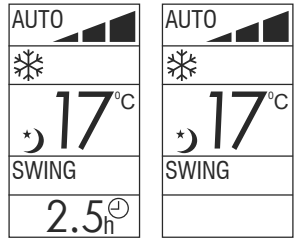
You can program your AC to switch ON or OFF itself at a particular time.

"ON timer/ OFF timer" programs can be set from 0.5 to 24 hours, by each presses of the timer key will increase the selected time in 0.5 hour increments.

On Timer : When the AC is off, press the "T-ON" key to use this feature as the "ON Timer". (Please ensure your MCB is switch ON)

OFF Timer : When the AC is on, press the "T-OFF" key to use this feature as the "OFF Timer".

Cancel Timer: Press the Timer key till next press of 24 h and on LCD display shows blank.



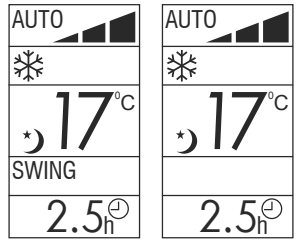
Timer ON/OFF CancelTimer

Auto SWING

Your AC has vertical oscillating louvers for uniform cooling around your room. You can stop the oscillation if you so desire.

Switching upon your AC ON, the vertical louvers are set to oscillate by default. Press the "SWING" key on remote to stop the oscillation.

Press again to restart oscillation.



Swing ON Swing OFF

- "**QUICK CHILL"** key
  - This will chill the room faster.
  - In this mode default set temperature is 16°C. By default fan will run at high speed and compressor will not stop for 30 minutes, In this you cannot adjust the temperature and fan speed.
  - After 30 minutes it will move from QUICK CHILL Mode to normal cool mode.
  - Timer function available, Sleep function is not available.
  - To cancel QUICK CHILL mode press the key once again to return to cool mode.
- **"FILTER CLEAN"** key
  - This is remind you to clean the filter, this will increase the efficiency of the machine.
  - After completion of 260 hours running of fan motor, filter clean indicator will glow on, it will remind you to clean the filter.
  - After cleaning the filter, press the filter button, and hold till the filter clean indicator glows off and will start recalculating next 260 hours and remind you once again.

SAFETY PRECAUTIONS

To prevent injury to the user or other people and property damage, the following instructions must be followed.

Incorrect operation due to ignoring of instruction will cause harm or damage, the seriousness is classified by the following indications.

Plug in the power plug properly.

- Otherwise , it will cause electric shock or fire due to heat generation or electrical shock.

Do not operate or stop the unit by inserting or pulling out the power plug.

- It will cause electrical shock or fire due to heat generation.

Do not damage or use an unspecified power cord.

- It will cause electrical shock or fire.
- If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.

Do not modify power cord length or share the outlet with other appliances.

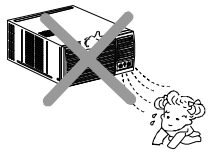
- It will cause electrical shock or fire due to heat generation.

Do not operate with wet hands or in damp environment.

- It may cause electrical shock.

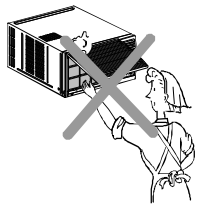
Do not direct airflow at room occupants only.

- This could damage your health.



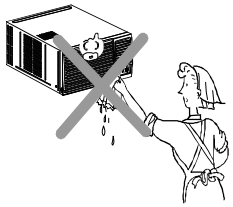
Never touch the metal parts of the unit when removing the filter.

- It may cause an injury.



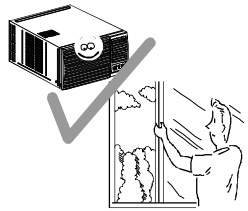
Do not clean the air conditioner with water.

- Water may enter the unit and degrade the insulation. It may cause an electric shock.



Ventilate well when used together with a stive, etc.

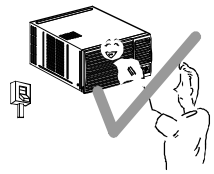
- An oxygen shortage may occur.



SAFETY PRECAUTIONS

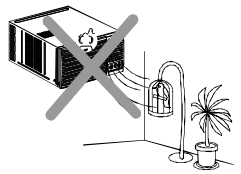
When cleaning the unit, first make sure the power and breaker are turned off.

- Since the fan rotates at high speed during operation, it may cause an injury.



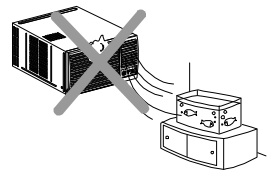
Do not put a pet or house plant where it will be exposed to direct air flow.

- This could injure the pet or plant.



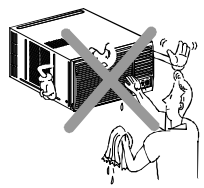
Do not use for special purposes.

- Do not use this air conditioner to preserve precision devices, food, pets, plants, and art objects. It may cause deterioration of quality, etc.



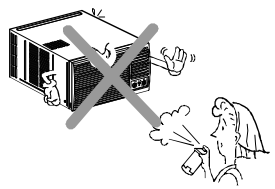
Do not operate Switches with wet hands.

- It may cause an electric shock.



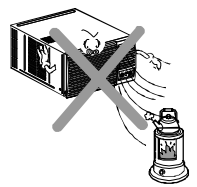
Do not apply an insecticide or flammable spray.

- It may cause a fire or deformation of the cabinet.



Do not put a heater, etc. where is exposed to direct air flow.

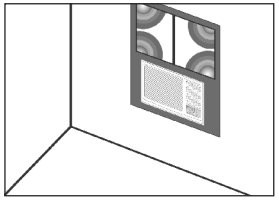
- It may cause imperfect combustion.



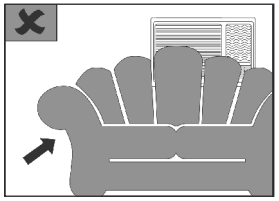
Please ensure that you get only the authorised service dealer of Onida or Onida's Technician to install the air conditioner for you, as many factors need to be considered for the efficient performance of your Window Air conditioner.

Locational Preferences

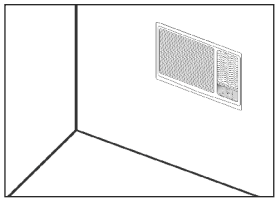
To get the best results, Install the window air conditioner at window sill level. Align the unit to the centre of the cabinet before fixing the front grill, to ensure smooth operation of the control panel.



Ensure that both the air-throw outlet and air-intake grill are not blocked by any furniture or some other such equipment, for at least a distance of three feet.

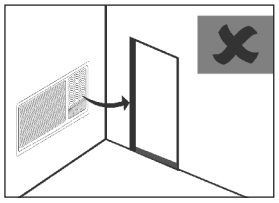


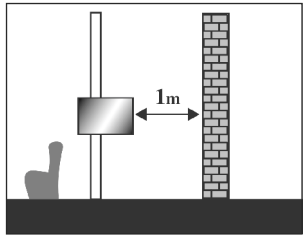
Identify the area within your room which you are most likely to occupy. Then ensure that there is a line-of-sight view from there to the room air conditioner, otherwise you cannot use your remote conveniently.



Install the air conditioner as much to the centre of the wall, as possible. Avoid using a corner.

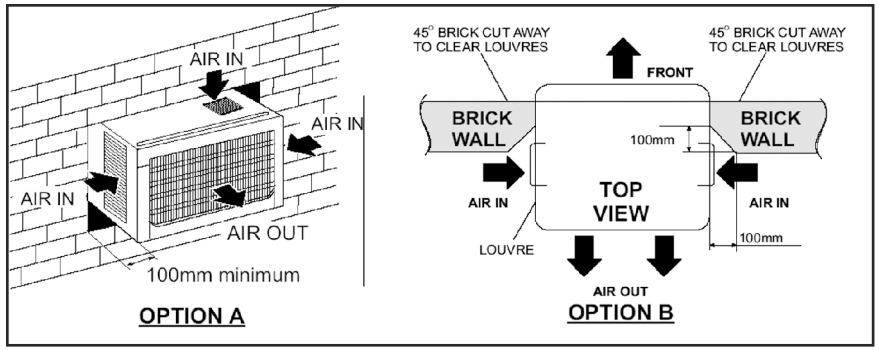
Do not Install the air conditioner too close to an entrance which is likely to be opened and closed frequently.





Outside the room, ensure that the hot air from the rear end of the unit discharges freely into the open atmosphere. A minimum clearance of 30 cms on the two sides and 1.0 mt at the rear of the external portion of your air conditioner, is advisable.

Select a location that supports the weight of your air conditioner. Also there should be no vibration that results in increased noise.



NOTE:
1.For operation of the machine at maximum efficiency, keep the drain plugged with the rubber bush. It will help in effectively usage of drain and will result in reduction of the power consumption of the unit.
2.While installation of the unit into the wall please ensure the air inlet cutouts are not blocked as depicted in the figure above. This is necessary to retain the rated performance of the unit.

ELECTRICAL REQUIREMENTS

Electrical requirements

- Wiring up to the location of the air conditioner should be as under : - 7/20 gauge
- The MCB for the air conditioner should not be rated less than 20 Amps.
- The meter to which your air conditioner line is connected, should have at least a 20 Amp. rating
- Wire ends should be tightened fully.
- Your air conditioner operates at a voltage of 230 V AC ± 10%. In case your area experiences voltage fluctuation please use a suitable voltage stabiliser, as per the table below :

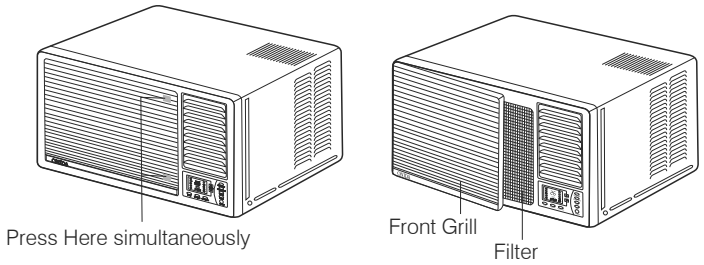
Model	Tonnage of your Air conditioner	Voltage Stabilizer Rating
W12TRD2	1.0 Ton	3 KVA
W18TRD2	1.5 Ton	4 KVA

TAKE CARE OF YOUR AIR CONDITIONER

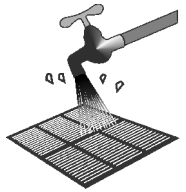
Your air conditioner continuously circulates the air in your room through a dust filter. This filter requires periodic cleaning. A clogged filter reduces the efficiency of your air conditioner dramatically.

Please clean the filter as follows:

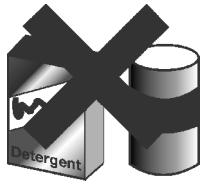
1. Remove filter: Press the two inside Push Push buttons simultaneously to open the front grill, the pull the filter by opening the front grill, as shown in the figure below.



2. Wash under tap & dry the filter



3. Do not use detergents for cleaning the filter



4. Replace the filter.

PRECAUTIONS TO BE TAKEN

Do's (√)

- Seal all air gaps in the room
- Choose the right temperature to avoid over cooling
- Ventilate the room regularly.
- Switch off the power supply if not in use for long.
- Unplug the unit while cleaning.

Don't's (X)

- Don't leave the doors and windows open when the air conditioner is on.
- Don't use hot water to clean your front grill
- Don't use scouring powder, harsh soaps, wax or polish on the grill.
- Don't switch on the air conditioner immediately after switching it off. Wait for 2 minutes.
- Don't operate with a clogged filter
- Don't block air intake & outlet vents
- Don't change setting unnecessarily.

TROUBLE SHOOTING CHART

Symptoms	Possible Causes	Suggested Remedy
Unit does not start	MCB has tripped	Reset MCB
	Fuse has burnt	Replace fuse wire
	Input voltage to the stabiliser is below acceptable range	If the input voltage to the stabiliser is below the acceptable range, the AC will not operate
	The On/Off key is not pressed	Press the On/Off key on the control panel or the remote
Units does not cool (Even after the normal Time Delay of approx. 2/3 minutes for compressor to start)	The airflow paths are not free	Remove all obstructions to make the airflow paths free
	The Units is in the fan mode	Change to COOL mode
	Selected temperature is more than room temperature	Make the selected temperature less than room temerature
	Air-filter is not clea	Clean the air-filter

Note: If the unit still does not work, or if any other types of symptoms are encountered, shut off the mains (switch fuse unit) and call the service engineer.

INSTALLATION & SATISFACTION REPORT

Customer Name :_____

Address _____

_____

Phone[O]_____ [R] _____

Unit Model	Unit Serial Number	Dealer Name

Invoice Number	Date of Purchase	Date of Installation

MCB Rating		Current (Amps.)	
Cable Size		Ambient Temp. (^{o}C)	
Earthing		Room Temp. (^{o}C)	
Stabiliser		Grill Temp. (^{o}C)	
Input Voltage		Remote Operation	

Customer's Response : To be filled up by the Customer

1. Installation completed within:
   12hrs( ), 24 hrs( ) , 36 hrs ( ), more than 36 hrs ( )
2. How did you find the behavior of the Engineer :
   Excellent (☺), Good (😐), Not satisfied (☹)
3. Overall rating of the service:
   Excellent (☺), Good (😐), Not satisfied (☹)
4. Suggestion if any:

Job Number	Engineer's Signature	Customer's Signature

WARRANTY TERMS AND CONDITIONS

M/S. MIRC ELECTRONICS LTD, WARRANTS THIS ONIDA AIR CONDITIONER[(except the front grill, knobs, remote unit and add-on plastic parts) TO THE ORIGINAL PURCHASER TO BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP WITHIN ONE YEAR FROM THE DATE OF PURCHASE AS PROVIDED IN THE WARRANTY REGISTERATION CARD.

WARRANTY FOR COMPRESSOR:

MIRC ELCTRONICS LTD, HEREAFTER WARRANTS TO THE PURCHASER OF THIS ONIDA AIR CONDITIONER THAT FOR A PERIOD OF SIXTY MONTHS FROM THE DATE OF INVOICE .

WE WILL REPAIR/REPLACE THE COMPRESSOR WHICH PROVES UPON INSPECTION BY US OR ANY OF OUR AUTHORISED SALES DEALERS TO HAVE BEEN DEFECTIVE DUE TO MANUFACTURING DEFECT.

This warranty is subject to terms and conditions as mentioned below:

1. This warranty shall be valid only for the said period of 12 months as specified above, irrespective of whether the said unit has been in use or not for any reason whatsoever, or the unit is moved from one location to another. Warranty does not cover accessories external to the equipment.
2. The warranty period specified above shall include time taken for repairs, replacements, break-downs, transit time etc. No notice of expiry period of warranty will be given by the company.
3. This warranty shall stand automatically terminated in the event of the said unit being serviced, repaired, installed, de-installed, re-installed or otherwise attended to by any person or organization or agency or by the said purchaser himself other than the authorized representative of the company.
4. Parts of the unit replaced or repaired under the terms of this warranty are warranted only for the remaining period of the original warranty period.
5. For attending any service call under this warranty beyond the municipal limits of the locality in which the authorized representative/dealer is situated (outstation locations), all to and fro travelling and other incidental expenses as prevailing from time to time incurred in connection with the visit of the service personnel, technicians, etc shall be borne by the said purchaser and shall be payable in advance. Additionally, all expenses incurred by the authorized representative /dealer in collecting the said unit or any part thereof from such outstation locations and its return to the original location shall be borne by the said purchaser.
6. Any loss of refrigerant caused due to sabotage, improper handling or treatment , carelessness, accident, fire, flood earthquake or any natural calamity any corrosive action on the original refrigerant pipes, fittings, valves etc for whatever reasons, shall not be covered under this warranty.
7. In the event of any change in the location of the unit during the warranty period, this warranty shall become null and void unless the fact of the proposed change is communicated in writing to the authorized dealer at least seven (7) days prior to the said change. On receipt of such information the authorized dealer or any of its counterparts shall arrange for de-installation of the said unit on chargeable basis. However, in the event of any damage occuring to the unit or to any of its parts during the course of its transit by the said purchaser, repair or replacement, the said unit or any part thereof damaged shall not be covered by this warranty.

8. It shall be the absolute discretion of the company to a) effect the repairs or replacement of parts whether at the site of installation or at any service centre, and b) have the job attended to either by the Company's service personnel or its authorised dealer
9. This warranty is in the nature of and for the purpose of set forth herein above and in particular the Company shall not in any event be liable for direct, indirect, incidental or consequential loss or damages to either the said purchaser and /or his property or any other third party.
10. The AC is designed to operate at a range (230V +/- 10%). Any failure due to operation of the machine beyond these limits will not be covered by the above warranty.

    Customer shall ensure that a stabilizer is installed in those areas where voltage is not available within the warranty range (230V +/- 10%). The stabilizer should be of any reputed manufacturer, tested and recommended by the Company.
11. The purchaser should preserve the original invoice for necessary verification and produce, as and when required.
12. Warranty null and void if:
    i. The Air Conditioner is not purchased from the authorized dealers of the company.
    ii. The Service Centre copy of warranty card is not received within 10days of date of purchase at the nearest Authorised Service Centre.
    iii. Any damage is caused by accident, mishandling, tampering with installation, or negligence in following instructions of the user manual issued by Company.
    iv. Any damage is caused by improper electrical circuit outside the unit or by any defective electrical supply
    v. At any time, during the warranty period if any part of the unit is tampered with, altered, repaired or serviced by any unauthorized person, not being the authorized representative of the company or its authorized dealers
    vi. The serail number of the unit or any part thereof is damaged , defaced, altered, obliterated , or tampered with or removal for any reason whatsoever
    viii. The unit is unauthorisedly moved from its original place of installation or re-installation
13. None of the employees and /or Authorized Dealers of the Company have any authority whatsoever to vary the terms and conditions of this warranty.
14. This warranty shall be deemed to have been issued at Mumbai, state of Maharashtra and courts at Mumbai shall have exclusive jurisdiction on matters covered by or following from this warranty, and the original purchaser alone shall have cause of action arising out of the transaction.

Preventive Maintenance Service

ONIDA

Customer Identification Number: _____

Unit Model: _____

Sr. No: _____

Name of Serviceman: _____

Date: _____ Time: _____

Sign. of Serviceman

Preventive Maintenance Service 1 Date: _____

Customer Identification Number: _____

Name of the customer: _____

Installation address: _____

_____

_____

Phone: _____ Mobile: _____ Fax: _____

E-mail: _____

Unit model: _____ Serial Number: _____

Service report number: _____

Customer's Signature: _____ Name: _____

Preventive Maintenance Service

ONIDA

Customer Identification Number: _____

Unit Model: _____

Sr. No: _____

Name of Serviceman: _____

Date: _____ Time: _____

Sign. of Serviceman

Preventive Maintenance Service 2 Date: _____

Customer Identification Number: _____

Name of the customer: _____

Installation address: _____

_____

_____

Phone: _____ Mobile: _____ Fax: _____

E-mail: _____

Unit model: _____ Serial Number: _____

Service report number: _____

Customer's Signature: _____ Name: _____

MIRC Electronics Limited

Serial No.

Warranty Card

ONIDA

Customer Copy

Customer Details

Title: Mr ☐ Ms ☐ Mrs ☐ M/s ☐

Name:

Residence Address:

Dist: Pin:

State: Occupation:

Tel:(____) Code Res:(____) Code Fax:

Mobile No: Email:

Product Details

Please Tick The Appropriate Product Colour TV ☐ B&W TV ☐ DVD ☐ Washing M/C. ☐ AC ☐ Plasma TV ☐ Rear Projection TV ☐ Microwave Oven ☐ LCD TV ☐

Model No:

Serial No

Please Refer Sticker On Back Cover Of Your Product

Purchase Date Day Month Year

Bill No.

Dealer's Name & Address

Signature

I Accept The Terms And Conditions of The Warranty

Customer Signature

Thank you for selecting a World Class product and we assure you that it will perform as per your expectations

We thank you for taking your time to complete this form. All Information Provided by You will be Kept Confidential.

(Please Fill In, Tear off, Fold and Mail this form to Reach us within 10 days of the Product Purchase.)

We welcome your Valuable Suggestions, if any, to Improve our Products and Services :

FOR OFFICE USE ONLY

Customer Code:

Branch:

Mirc Electronics Ltd.

Note: Company Will Not Be Responsible For The Loss Of This Form During Transit.

For Other Details on Our Products & Services Log On To www.onida.com

MIRC Electronics Limited

Warranty Card

ONIDA

Serial No.

Service Centre Copy

Customer Details

Title: Mr ☐ Ms ☐ Mrs ☐ M/s ☐

Name:

Residence Address:

Dist: Pin:

State: Occupation:

Tel:(____) Code Res:(____) Code Fax:

Mobile No: Email:

Product Details

Please Tick The Appropriate Product Colour TV ☐ B&W TV ☐ DVD ☐ Washing M/C. ☐ AC ☐ Plasma TV ☐ Rear Projection TV ☐

Microwave Oven ☐ LCD TV ☐

Model No:

Serial No

Please Refer Sticker On Back Cover Of Your Product

Purchase Date Day Month Year

Bill No.

Dealer's Name & Address
Signature

I Accept The Terms And Conditions of The Warranty Customer Signature

Thank you for selecting a World Class product and we assure you that it will perform as per your expectations

We thank you for taking your time to complete this form. All Information Provided by You will be Kept Confidential.

(Please Fill In, Tear off, Fold and Mail this form to Reach us within 10 days of the Product Purchase.)

We welcome your Valuable Suggestions, if any, to Improve our Products and Services :

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Mirc Electronics Ltd.

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For Other Details on Our Products & Services Log On To www.onida.com

ONIDA

BUSINESS REPLY ENVELOPE

ONIDA CUSTOMER RELATION CENTRE
Adonis Electronics Pvt Ltd.
Onida House - II Mukund Ground Floor,
Mahal Industrial Estate, off. Mahakali Caves
Road, Andheri East, Mumbai, Maharashtra,
India - 400093